

Predictors of EHR portal enrollment at ZSFG PUC, October 2023 - July 2024 (n=3333)

	Unadjusted		Adjusted*	
	OR	95% CI	OR	95% CI
Age ≥ 12 years (n=145) [‡]	2.20	1.47 - 3.31	2.07	1.27 - 3.36 [‡]
Sex (male, n=1694)	1.05	0.85 - 1.30	1.06	0.82 - 1.37
Race (Black, n=201)	0.86	0.54 - 1.37	0.61	0.31 - 1.21
Language (English, n=702)	1.20	0.93 - 1.53	1.37	0.95 - 1.96
Medical Home (CHC, n=2443)	0.78	0.62 - 0.98	1.11	0.85 - 1.46
Presentation during MA workflow period (n=840)	12.56	9.84 - 16.02	12.73	9.25 - 17.51 [‡]

EHR = electronic health record; ZSFG = Zuckerberg San Francisco General Hospital; PUC = pediatric urgent care; CHC = Children's Health Center; MA = medical assistant

*Standard error adjusted for 144 clusters by provider

[‡]Patients age 0-11 years require proxy enrollment, during which the caregiver applies for access to the child's account through their own EHR portal. The process is initiated during the visit but access may not be granted for up to 2 weeks afterward. Enrollment for this age group was considered complete if proxy access was activated within 2 weeks of the PUC visit. Patients age ≥ 12 years are enrolled directly during the visit.

‡p < 0.001