Table 2. Beyond Screening: Addressing Social Needs for Children and Families in a Pediatric Primary Care Setting

Theme	Sub-Theme	Participant Quotes
Needs	Utilities	"So some of the problems, utility bills, that one, they said they're gonna help you. And then umm, you called the number and the only thing they can do is like pay \$50, but your bill is \$250."
	Food (Insecurity)	"a mi tambien me han preocupado el tema de la comida de los biles" I've also been concerned about the issue of food and bills.
	Childcare/ Education	"I've been trying to find tutoring for my son the last five years and I can't even find any because we all the way in [city]. None of the teachers provide in the summertime. It's no summer school."
	Housing	"I was thinking Habitat [for Humanity] is a good place to start because they have a lot of programs. Like what you were saying. So they do workshops, they have a lot of different workshopsOk, so I've been in my house like five or six years now. Now I have to worry about maintaining this house right."
	Income/ Finances	"Son las que ventralmente a mi tambien me han preocupada el tema del la comida de los biles, sobre todo cuando es la temporado de invierno que es cuando disminuye considerablemente el trabajo" They are the ones [?] that have also worried me about food and bills, especially in the winter, that is when work decreases significantly

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		"It'd be nice to have, like teen stuff. Yeah, talk groups and do not forget the kiddos that don't have certain issues or whatever like our kids are not ADHD or ADD but that doesn't mean they don't want to talk and it doesn't mean that they don't have problems espeically with all the schooling and the shooting and all the everything going on."
	Other	"Maybe having access to a clothes closet for you know people, families who need clothing for their children or for themselves, you know. To go on interviews or things like that. Or when it's cold out you know the proper clothing for the weather."
Barriers	Language or citizenshi	"Ah yo me quedo aqui con el telefono esperando que el me conectara y resultaba que no que yo que yo despues volvi a llamar, colgamos una llamada porque no lo pumdimos y volvi a llamary y me volvio a pasar lo mismo. Y entonces ahora estaba yo marque y marque el tambien estaba marcando" And I stayed on the phone, waiting for him [the translator], and it hung up so I called again and hung up again because we couldn't [connect], and I call again and the same thing happened
	Transportation	"Well at one point we didn't have a vehicle at all for a couple weeks and so we would have to rely on transportation assistance through insurance or relying on friends to help us out, to get us to and from and that sort of thing."

	Challenges Navigating health and social systems	"I have trouble getting on the Portal. For some reason it keeps kicking me out every time I go to get on the portal. I don't know why it every time I go to sign in it just goes kicks me off at the whole thing."
	Other Barriers	"I didn't bring my 5-year old because I didn't know how he was gonna act cause you know he has down syndrome. So I just left him with his 15 year old brother."
	Shame	"When you need help you don't wanna be made to feel like you're less than and or annoying or any of that stuff."
	Time	"You can't be one minute late. I don't understand that."
	Mistrust	" people look at it and like well it's a doctor asking me this, why they asked me. They're gonna take away my children or something?"
Preferred Method to Receive Resources	Resources phone or virtual w	"Maybe you sending the information over via email or via text message."
	Resources in person	"Maybe the doctors and nurses should say something to people."
	Resources brochure (paper o	"I mean, if you wanna reach even further, you go to social media. TikTok Put it on there. Little short video. Facebook I mean you draw a lot of attention to certain people."
Past and Future Resource Utilization	Negative experiences or unlikely to use resources in future	"I got up here and the little lady behind the desk she was kinda, it's ok to say, pissed that I was even there. It's just like what are you doing here. And it's just very curt"
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	Positive experience or likely to use resources in future	"So one time I went there and we were low on food and I just checked off the food list thing and they helped me right away. They took me upstairs and gave me some food and I was like, really surprised you know that it happened just like that."
	Unaware or uncertain of future use of resources	"¿Realmente cómo funciona eso?¿Me da, nunca he pedido ayuda para reparar los bienes, pero, pero?No sé, no sé, no sé cómo cuando lo están ayuda, cómo se las dan, o sea, se las dan en efectivo como sea."> How does that really work? I've never asked for help for my bills, but I don't know I don't know how or when they [have help available], how they give it, is it in cash or what?
Uncategorized		"Maybe reassuring people, you know that it's not to you know report you to Family services or anything, but we really are asking these questions to help and that might encourage more people to fill those questionnaires out."