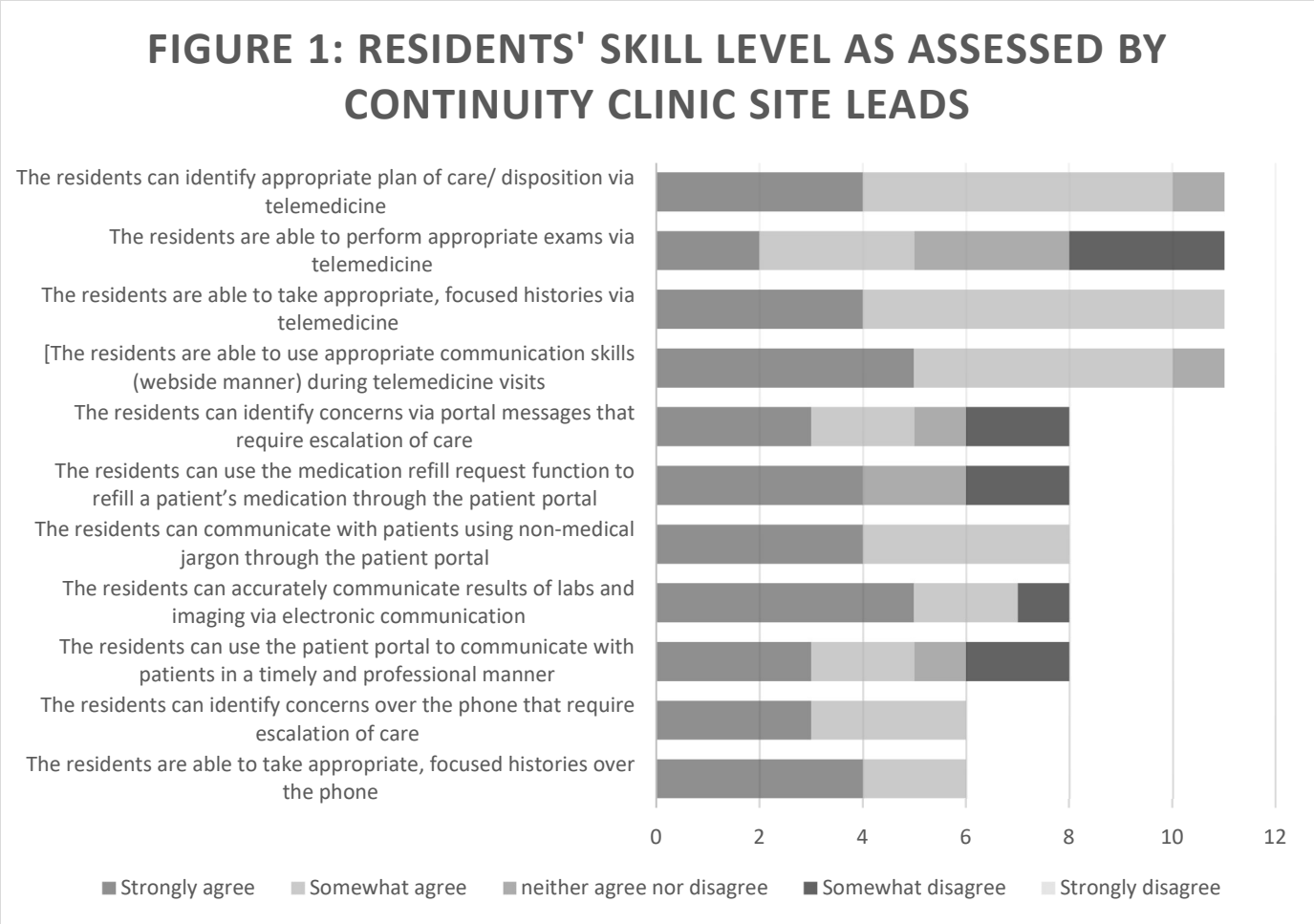
FIGURE 1: RESIDENTS' SKILL LEVEL AS ASSESSED BY CONTINUITY CLINIC SITE LEADS
The residents can identify appropriate plan of care/ disposition via telemedicine
The residents are able to perform appropriate exams via telemedicine
The residents are able to take appropriate, focused histories via telemedicine
[The residents are able to use appropriate communication skills (webside manner) during telemedicine visits
The residents can identify concerns via portal messages that require escalation of care
The residents can use the medication refill request function to refill a patient's medication through the patient portal
The residents can communicate with patients using non-medical jargon through the patient portal
The residents can accurately communicate results of labs and imaging via electronic communication
The residents can use the patient portal to communicate with patients in a timely and professional manner
The residents can identify concerns over the phone that require escalation of care
The residents are able to take appropriate, focused histories over the phone
0
2
4
6
8
10
12
Strongly agree
Somewhat agree
neither agree nor disagree
Somewhat disagree
Strongly disagree