

	Interim Refinement (N=41 post-visit surveys)			
<i>How satisfied were you with...</i>	Excellent n (%)	Good n (%)	Fair n (%)	Poor n (%)
The voice quality of the equipment	26 (63.4%)	13 (31.7%)	1 (2.4%)	1 (2.4%)
The visual quality of the equipment	29 (70.7%)	11 (26.8%)	0 (0%)	1 (2.4%)
Your personal comfort in using the Telehealth system	32 (78.0%)	8 (19.5%)	1 (2.4%)	0 (0%)
The ease of getting to the telehealth department	34 (82.9%)	6 (14.6%)	1 (2.4%)	0 (0%)
The length of time with the Sickie Cell team	36 (87.8%)	5 (12.2%)	0 (0%)	0 (0%)
The explanation of your treatment by the Sickie Cell team	38 (92.7%)	3 (7.3%)	0 (0%)	0 (0%)
The thoroughness, carefulness, and skillfulness of the Sickie Cell team	37 (90.2%)	4 (9.8%)	0 (0%)	0 (0%)
The courtesy, respect, sensitivity, and friendliness of the Sickie team	38 (92.7%)	3 (7.3%)	0 (0%)	0 (0%)
How well your privacy was respected	38 (92.7%)	3 (7.3%)	0 (0%)	0 (0%)
How well the staff answered our questions about the equipment	36 (87.8%)	4 (9.8%)	1 (2.4%)	0 (0%)