

Table 3. Associations/relationships between empathy score and staff-reported outcomes.

	Unadjusted Beta (95% CI)	Adjusted for respondent demographics	Direct effects	Indirect effects (via dyad-centered care)	Proportion mediated
Staff satisfaction	0.31 (0.27, 0.35)	0.31 (0.27, 0.35)	0.07 (0.04, 0.11)	0.24 (0.21, 0.27)	0.77 (0.67, 0.88)
Team Effectiveness	0.36 (0.32, 0.40)	0.35 (0.32, 0.39)	0.15 (0.11, 0.19)	0.21 (0.19, 0.24)	0.59 (0.51, 0.67)
Communication	0.60 (0.56, 0.64)	0.60 (0.56, 0.63)	0.40 (0.37, 0.44)	0.19 (0.17, 0.22)	0.32 (0.29, 0.36)