

Three Survey Years Combined (2021-2023) 97 surveys completed, 25% response rate.

| Survey Statement | % Agree or Strongly Agree |
|--|----------------------------------|
| Having a PFCC program was important to them | 94% |
| FA interviews affirms UVM's high value of PFCC | 94% |
| FA interviews informed them of UVM's values | 92% |
| FA provided information they couldn't get elsewhere | 59% |
| FA interview positively influence their ranking of our program | 53% |
| I ranked UVM higher because of FA interviews | 29% |

FA= Family Advisor

PFCC= Patient and Family Centered Care

UVM= University of Vermont