



**Figure 2: Residents, faculty and nursing perception of content matched with messaging modality.**  
a) Residents (N=22) and faculty (N=37) perceived frequency of messages that were an inappropriate communication modality per block of inpatient time, with data analyzed via Mann-Whitney two-tailed analysis with an assumed  $p < 0.05$ . b) Nurses (N=35) were asked for their confidence in choosing the appropriate messaging modality for their intended content, with responses displayed as percentage of the whole.