

Outcome	Any No Show		No Follow Up		Readmitted 30 days	
	OR (95% CI)	p-value	OR (95% CI)	p-value	OR (95% CI)	p-value
Satisfaction^a	0.56 (0.32, 0.95)	0.033	1.41 (0.57, 3.50)	0.460	5.73 (0.73, 45.2)	0.098
Respect^b	0.63 (0.34, 1.15)	0.132	1.58 (0.74, 3.39)	0.236	2.57 (0.27, 24.81)	0.415
Shared-Decision Making^c	0.81 (0.60, 1.08)	0.151	0.96 (0.71, 1.29)	0.777	1.27 (1.05, 1.53)	0.013
Eliciting Concern^d	0.68 (0.47, 0.99)	0.043	1.68 (0.50, 5.66)	0.401	1.95 (0.96, 3.96)	0.065
Discrimination^e	0.88 (0.84, 0.91)	<0.001	1.27 (0.82, 1.97)	0.286	2.33 (1.19, 4.59)	0.014

* Values significant at $p < 0.05$

^a 1-item measure of overall satisfaction in care

^b 3 items from Stewart's Interpersonal Processes of Care Short Form, Respect domain, includes the medical team being concerned about your feelings, respecting you as a person, and treating you like an equal

^c 2-items from Stewart's Interpersonal Processes of Care Short Form, Shared-Decision Making domain, includes you and your medical team working out a treatment plan together, and being asked to decide treatment choices

^d 3 items from Stewart's Interpersonal Processes of Care Short Form, Eliciting Concern domain, includes how often the medical team found out concerns, let say what you thought was important, and took your health concerns seriously

^e 2 items from Stewart's Interpersonal Processes of Care Short Form, Discrimination domain, includes being paid less attention and discriminated against. Reverse coded, such that higher discrimination score equates to lower reported discrimination